



BREAKTHROUGH FRAMEWORK

"We can do better"

OUTCOMES

- Engaged partners
- Coordinated data and services
- Maximized resources
- Measurable impact
- Clients well-served

BREAKTHROUGH
Others Seek
to Join

1 INQUIRY

- Exploring issues and options
- Common needs emerge
- Motivation to collaborate
- Desire to improve services
- Readiness to seek solutions

BREAKTHROUGH
Agree on
Objectives

2 DESIGN

- Partnership identity established
- Champion(s) emerge
- Solutions and technology identified
- Roles, responsibilities and outcomes defined
- Readiness to act

BREAKTHROUGH
Agree on
Plan

3 IMPLEMENT

- Orientation and staff development
- Solutions and technology deployed
- Client services coordinated
- Data shared
- Readiness to evaluate

BREAKTHROUGH
Agree on
Impact

4 REFINE

- Improve delivery model
- Enhance cross-agency network
- Allocate sustainable resources
- Conduct evaluation and share reports
- Readiness to expand